

Special Instructions for Your Audiology Video Visit

The audiologist may need to connect to your child's hearing devices remotely to make necessary programming changes. This requires an additional application to be downloaded to your device prior to the visit.

- Please note this application may require programming changes to your child's hearing device. Please download the smart application for the manufacturer of your child's hearing devices **prior** to the appointment.

Phonak: [Phonak Remote Support](#)

Oticon: [Oticon Remote Care](#)

If you are unsure of the manufacturer of your child's hearing devices and/or if you are experiencing technical difficulties with the manufacturer applications, please contact us at 513-636-4236.